

**HermanMiller**  
Continuing Education Unit Program



2022 Course Catalog

# Continuing Education Unit (CEU) Course Catalog

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*This CEU Course Catalog may be modified by Herman Miller at any time without notice.*

# Overview

# CEU Course Catalog

## **OVERVIEW**

At Herman Miller, we are committed to workplace research and knowledge, which support our legacy of product design and innovation. We are equally dedicated to delivering effective methods of educating and empowering our customers to create more natural and desirable places to work, heal, and learn.

The goal of our Continuing Education Unit (CEU) Program is to share Herman Miller's knowledge and experience with our diverse audiences, which include architects, designers, facility managers, healthcare leaders, educators, and students.

Each of our CEU courses responds to the interests of one or more of these audiences, while helping industry professionals meet continuing education requirements.

# Design

## DESIGN

What is good design? Where do designers get their inspiration? Does design even matter? Our design-focused CEU courses address everything from the idea of design to its application in working, learning, and healing environments.

### Alexander Girard: Celebrating Life Through Design

**Format:** Presentation

**Description:** In this course, participants will learn about the life, achievements, philosophy, and impact of Alexander Girard. With an emphasis on his wide-ranging body of work, especially textiles but including products, graphics, furniture, and interiors, the course presents Girard as a consummate multitalented designer who brought richness and humanity to modernism.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-107475 -R1
	Subject Code	9.3
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	ALEXGIRARD
	Provider #	J308
	HSW	No

### George Nelson: Architect of American Design

**Format:** Presentation

**Description:** This course explores George Nelson's leadership and vast contribution to mid-century modern design and shares the breadth of his talents across teaching, writing, architecture, and a myriad of disciplines. It features pre-recorded conversations with Nelson and celebrates his legacy of modern, humane design.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-105858 -R2
	Subject Code	3.2
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	NELSON2019
	Provider #	J308
	HSW	No

### Modernism's Master Salesman: How Gilbert Rohde Sold Modernism to America

**Format:** Presentation

**Description:** This course introduces participants to Gilbert Rohde and the critical role he played in introducing Americans to modernism. It covers his contributions to product and exhibition design, marketing, and education—all of which he used to try to persuade Americans to make modern design the national style.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-107477-R1
	Subject Code	9.3
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	ROHDE
	Provider #	J308
	HSW	No

# CEU Course Catalog

## Ward Bennett: Giant of Minimalism

**Format:** Presentation

**Description:** In this course, participants will learn about the life, achievements, philosophy, and impact of Ward Bennett. With an emphasis on his wide-ranging body of work and his minimalist approach, the course presents Bennett as a largely self-taught designer whose impact helped change the face of design in America and elsewhere.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-104824
	Subject Code	3.2
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	WARDBEN
	Provider #	J308
	HSW	No

## Work as Play: How Charles and Ray Eames Built a Legacy by Amusing Themselves

**Format:** Presentation

**Description:** This presentation explores how Charles and Ray Eames sense of play shaped their work across disciplines, from furniture design and architecture to exhibitions and film, as well as how that work shaped American Modernism. Learn about Charles and Ray Eames as individuals and collaborators, focusing on their belief that play is an intrinsic part of meaningful work.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-106968 -R1
	Subject Code	9.3
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	Eames2021
	Provider #	J308
	HSW	No

# Ergonomics



# CEU Course Catalog

## ERGONOMICS

Our CEU courses on ergonomics – the science of the fit between a person and that person’s work – are more relevant than ever, as the relationship between comfort and productivity comes into clearer focus.

### Cognitive Ergonomics in Workplace Design

**Format:** Presentation

**Description:** A follow up to “Human Factors in Workplace Design: Designing Spaces that Are More Naturally Human,” this CEU provides a more thorough understanding of cognitive ergonomics. Cognition is the way we acquire knowledge and understanding through thought, experience, and our senses. A workplace that takes cognition into consideration in its design, including things like cognitive processing and information overload, helps us feel better. And when we feel better, we work better. By introducing participants to cognitive ergonomics and its implications for office design, this CEU will help them design workplaces that are healthier for everyone.

#### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-106981 -R1
	Subject Code	1.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	CogErgo2019
	Provider #	J308
	HSW	Yes
SHRM	Professional Development Credits (PDCs)	1.0

### Human Factors in Workplace Design: Designing Spaces That Are More Naturally Human

**Format:** Presentation

**Description:** When we feel better, we work better. That’s one of many reasons it’s critical to consider human factors in workplace design. By providing an overview of physical, social, and cognitive ergonomics, this CEU will help participants design workplaces that are healthier for workers.

#### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-105618 -R2
	Subject Code	1.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	HUMANFACTORS20
	Provider #	J308
	HSW	Yes
SHRM	Professional Development Credits (PDCs)	1.0

# CEU Course Catalog

## Physical Ergonomics in Workplace Design

**Format:** Presentation

**Description:** This CEU will explain how the human body fits into the system that is the office. We'll explore how and why the body experiences pain at work and give tips for designing furnishings, surroundings, and tools to fit the person.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-104298-R2
	Subject Code	1.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	PHYSERGO
	Provider #	J308
	HSW	Yes
SHRM	Professional Development Credits (PDCs)	1.0

## Social Ergonomics in Workplace Design

**Format:** Presentation

**Description:** A follow up to “Human Factors in Workplace Design: Designing Spaces that Are More Naturally Human,” this CEU provides a more thorough understanding of social ergonomics. A workplace that helps us initiate and regulate social interaction, and that takes into consideration factors like personal space, physical and psychological proximity, and territoriality helps us feel better. And when we feel better, we work better. By introducing participants to social ergonomics and its implications for office design, this CEU will help them design workplaces that are healthier for everyone.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-105839 -R2
	Subject Code	1.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	SOCIALERGO2019
	Provider #	J308
	HSW	Yes
SHRM	Professional Development Credits (PDCs)	1.0

## The Tech-Healthy Workplace

**Format:** Presentation

**Description:** This course provides an overview of how organizations can improve fit between employee and technology and make employees feel better and stay healthier and more productive at work. By providing various ergonomic tools that support people as they use technology, by understanding some of the physical, social, and cognitive issues related to the use of these tools, and by designing based on the needs of people and their work activities early in the design process, organizations can improve employee health, engagement, and productivity.

**CEU Values:**

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-109631
	Subject Code	1.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	TechHealth19
	Provider #	J308
	HSW	Yes
SHRM	Professional Development Credits (PDCs)	1.0

# Healthcare

# CEU Course Catalog

## HEALTHCARE

Healthcare spaces have the potential to transform how caregivers work and patients feel. These CEU courses explain how those spaces can start to realize that potential.

### Condition Critical

**Format:** Presentation

**Description:** In this course, you will learn about caregiver stressors and how the workplace contributes to caregivers' stress. Nurses are under pressure to provide exemplary care, yet ever-changing industry demands are contributing to the the lowest level of engagement among their peers. You'll hear the reasons why workplace design is an important factor in improving not only the caregiver's experience, but also the patient experience. You will also learn how workplace design can have a significant impact on caregiver behaviors, attitudes, and well-being, and ultimately organizational prosperity. You will also explore the implications of design for caregiver resiliency, respite, and restoration.

### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-109792
	Subject Code	4.11
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	CondCrit2019
	Provider #	J308
	HSW	Yes

### Care Everywhere: Exploring the shift in virtual care

**Format:** Presentation

**Description:** In this course, you will learn about the growing importance and acceptance of telemedicine. You'll hear the reasons why it is becoming a viable alternative in serving a wide range of patient needs. And, you will see the affect that technology is having on telemedicine and the ways that space design strategies can advance its practice while keeping the people involved central to the experience.

### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CC-115417
	Subject Code	4.11
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	CareEverywhere
	Provider #	J308
	HSW	Yes

# Workplace

# CEU Course Catalog

## WORKPLACE

Through our understanding of the new landscape of work, we gain insight into purposeful designs that bring people together and enable their ultimate creativity and performance.

### Comfort, Context, and the Impact of Materials

**Format:** Presentation

**Description:** This course explores the role of colors, materials, and finishes (CMF) in providing such cues. CMF is one of many levers that can be used to meet fundamental human needs, make a space's use intuitive, and create comfort at work, which correlates with important business drivers, including productivity.

#### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-105993 -R2
	Subject Code	5.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	Comfort2019
	Provider #	J308
	HSW	Yes

### The Future of Work

**Format:** Presentation

**Description:** In this course, we'll explore three critical shifts in the way organizations should think about work and workplace as they prep for a post-pandemic future. We'll discuss the increasingly distributed nature of work and learn how a hybrid workplace model can help people and organizations keep pace with change. And we'll examine three types of settings—all based on Herman Miller's research—that are specifically designed to encourage the socialization, team collaboration, and individual focus that's difficult to achieve while working at home.

#### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-115563
	Subject Code	4.1
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	FutureOfWork21
	Provider #	J308
	HSW	No

# CEU Course Catalog

## New Metrics of Place

**Format:** Presentation

**Description:** Traditional workplaces don't support the way people actually do work today. To find out what kind of workplace designs do, Herman Miller is studying progressive work environments around the world. This CEU summarizes the findings of that research so far, including six emerging patterns of use and associated metrics that organizations can draw on to create, measure, and manage high-performing work environments that empower people to do their best work.

### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-107500-R1
	Subject Code	5.3
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	NEWMETRICS
	Provider #	J308
	HSW	Yes

## Sensory Design At Work

**Format:** Presentation

**Description:** Supporting teams remains a critical strategy for organizations looking to improve performance and attract talent. Designing optimal environments for group work requires understanding the unique needs of different types of teams. Specific team types can be supported with appropriate combinations of sensory design elements to help sustain energy levels that align with the tasks at hand. Drawing on research commissioned by Herman Miller, this course offers sensory design considerations for work environments that support four distinct types of teams.

### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-109789
	Subject Code	4.1
	Designation	HSW
AIA	Learning Units (LU)	1.0
	Program #	SensoryDesign
	Provider #	J308
	HSW	Yes

## Teams At Work

**Format:** Presentation

**Description:** Supporting teams is a critical strategy for organizations looking to improve performance and attract talent. Designing optimal environments for group work begins with understanding the unique needs of different types of teams. Drawing on research conducted by Herman Miller, this course identifies four distinct team types and offers design considerations for supporting the specific individual and group dynamics of each.

### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-109787
	Subject Code	4.1
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	TeamsAtWork
	Provider #	J308
	HSW	No

# CEU Course Catalog

## The Mind and Individual Work

**Format:** Presentation

**Description:** As workplace design has moved toward a focus on maximizing collaboration and community, individual work began to suffer. The best workplace design, however, is balanced, supporting both collaborative and individual work. Drawing on research conducted by Herman Miller, this course identifies the five most common states of mind people seek to cultivate when they need to do individual work, outlines people's needs for each state of mind, and suggests ways that design can help meet those needs in order to achieve their desired state of mind.

### CEU Values:

IDCEC	Continuing Education Units (CEU)	0.1
	Course #	CEU-109497
	Subject Code	3.2
	Designation	General
AIA	Learning Units (LU)	1.0
	Program #	MindIndivWork
	Provider #	J308
	HSW	No